

# Investigating the effect of clicker use on problem-solving among adult learners: A cross-sectional survey

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**Abstract:** Classroom response systems (clickers) have been found to engage and attract student attention and facilitate the practical application of key ideas to solve problems. This study was designed to investigate the effects of clicker use on problem-solving among adult learners. A self-administered questionnaire was distributed to 60 students after giving them actual case studies for problem-solving using PowerPoint slides. An equal number of participants were assigned to each of the control (n=30) and experimental groups (n=30). Although both groups engaged in the same problem-solving tasks, the experimental group used clickers as a learning tool in the classroom. Data were analyzed using frequency, means, exploratory factor analysis, the Friedman ranking test, and linear regression analysis. The study findings revealed overall positive responses toward using clickers in the classroom. They also suggested that clickers encouraged thinking and problem-solving. It is concluded that problem-solving learning in adult education appears to be more effective when accompanied by clicker use than through conventional teaching methods.

**Keywords:** Clickers; adult education; problem-solving; adult learning; instructional design.

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## I. Background

Educators worldwide strive for effective, lifelong learning, both inside and outside the classroom. Several classroom strategies have been utilized in an attempt to achieve this goal. Inquiry-based learning (IBL) and problem-solving learning are student-centered teaching strategies that involve presenting a challenge to the student to accomplish the desired learning.<sup>1</sup> Classroom response systems (clickers) technology has been reported to engage and attract student attention and encourage the practical application of key ideas to problem-solving.<sup>2</sup> One area where the practical application of this technology is an important issue is healthcare, particularly for clinical reasoning, decision-making, and providing opportunities for comments and debates to enhance learning and future application.<sup>3</sup> Use of technology and practice-oriented problem-solving promotes the development of clinical skills and the ability for future adaptation.<sup>4</sup> It has been reported that using clickers in the classroom has a positive impact on learning, class engagement, understanding, retention, self-control, self-efficacy, and enjoyability.<sup>5</sup>

Further, clickers are good tools for providing personalized anonymous feedback, which is a vital part of any teaching modality. In addition, they have been shown to be an effective tool for monitoring learning.<sup>6</sup> All of these

<sup>1</sup> Michael J. Prince and Richard M. Felder, "Inductive Teaching and Learning Methods: Definitions, Comparisons, and Research Bases," *Journal of Engineering Education* 95, no. 2 (2006): 123–138.

<sup>2</sup> Ashley Deal, "Classroom Response Systems," published November 30, 2007, [https://www.cmu.edu/teaching/technology/whitepapers/ClassroomResponse\\_Nov07.pdf](https://www.cmu.edu/teaching/technology/whitepapers/ClassroomResponse_Nov07.pdf), accessed 8/4/2019.

<sup>3</sup> Hyunjung Ju and Ikseon Choi, "The Role of Argumentation in Hypothetico-Deductive Reasoning During Problem-Based Learning in Medical Education: A Conceptual Framework," *Interdisciplinary Journal of Problem-Based Learning* 12, no. 1 (2018): 100–116.

<sup>4</sup> Nadiia Demikhova et al., "Using PBL and Interactive Methods in Teaching Subjects in Medical Education," *Journal of Problem Based Learning in Higher Education* 4, no. 1 (2016): 81–90.

<sup>5</sup> Jae Hoon Han and Adam Finkelstein, "Understanding the Effects of Professors' Pedagogical Development with Clicker Assessment and Feedback Technologies and the Impact on Students' Engagement and Learning in Higher Education," *Computers & Education* 65 (2013): 64–76; Maite Millor et al., "Use of Remote Response Devices: An Effective Interactive Method in the Long-Term Learning," *European Radiology* 25, no. 3 (2015): 894–900; Isabel Buil, Sara Catalán, and Eva Martínez, "Do Clickers Enhance Learning? A Control-Value Theory Approach," *Computers & Education* 103 (2016): 170–182; and Niall T. Stevens, et al., "A Comparative Study: Do 'Clickers' Increase Student Engagement in Multidisciplinary Clinical Microbiology Teaching?" *BMC Medical Education* 17, no. 1 (2017): 1–8.

<sup>6</sup> Han and Finkelstein, "Understanding the Effects."

advantages have a positive effect by increasing pride, learning, satisfaction, and intrinsic and extrinsic motivation, decreasing boredom, and providing the desire for continuous education.<sup>7</sup> Problem-solving aided by well-designed multiple-choice questions has been found to enhance cognitive abilities because it requires the execution of processes to solve complex problems, thus assisting in facing real-world situations with confidence.<sup>8</sup> Clicker use has been shown to assist students who are not able to solve problems through discussions or anonymous trial and error.<sup>9</sup> Both educational policymakers and educators are constantly looking for strategies to support beneficial and enjoyable lifelong learning. This is particularly true for medical education where individuals are placed in situations that require problem-solving and decision-making throughout their careers. This study was designed to investigate problem-solving assisted by classroom response systems (clickers) among adult learners. The study attempted to answer the following research questions: Are there any differences between learning with and learning without clickers? Does using clickers encourage thinking and problem-solving? Do clickers support interactive learning and peer discussion?

## II. Methods

Ethical approval was granted by the local institutional Research Ethics Committee. A semi-structured, self-administered questionnaire was developed on the basis of the literature,<sup>10</sup> which contains questions about clickers facilitating problem-solving, thinking, interactive learning, and self-assessment. The questionnaire used a 5-point Likert scale with responses

<sup>7</sup> Isabel Buil, Sara Catalán, and Eva Martínez, “Do Clickers Enhance Learning?”; and Unal Cakiroglu, Fath Erdogan, and Seyfullah Gokoglu, “Clickers in EFL Classrooms: Evidence from Two Different Uses,” *Contemporary Educational Technology* 9, no. 2 (2018): 171–185.

<sup>8</sup> Sylvain P. Coderre et al., “The Impact of Two Multiple-Choice Question Formats on the Problem-Solving Strategies Used by Novices and Experts,” *BMC Medical Education* 4, no. 1 (2004): 23.

<sup>9</sup> Aime A. Levesque, “Using Clickers to Facilitate Development of Problem-Solving Skills,” *CBE—Life Sciences Education* 10, no. 4 (2011): 406–417.

<sup>10</sup> Janet S. Russell et al., “Using Clickers for Clinical Reasoning and Problem Solving,” *Nurse Educator* 36, no. 1 (2011): 13–15; and Elio F. Spinello and Ronald Fischbach, “Using a Web-Based Simulation as a Problem-Based Learning Experience: Perceived and Actual Performance of Undergraduate Public Health Students,” *Public Health Reports* 123, no. 2 (2008): 78–84.

ranging from strongly agree to strongly disagree. To assess reliability, the questionnaire was pretested on 30 adult students. No adjustments were necessary, and the questionnaire was distributed among the study population. Participation was voluntary. The inclusion criterion was being an adult student attending clinics and exposed to problem-solving teaching techniques without using clickers. The exclusion criteria were refusal to participate in the study and lack of problem-solving experience. The questionnaires were distributed to senior students, the purpose of the study was explained, all questions were resolved prior to participation, and informed consent was obtained.

The study sample consisted of 60 students distributed equally into two groups; one group was assigned to problem-solving with clicker use, and the second group was taught by following the traditional method (problem-solving without clickers). In both groups, students were presented with actual case studies using PowerPoint slides and were encouraged to engage in problem-solving through clinical debate. In the experimental group, students were asked to respond to multiple-choice questions using the clicker. The students' responses were then displayed in a bar graph and students were invited to provide peer opinions, discussions, and perspectives on the responses. The correct answer was then displayed. For the control group, the same PowerPoint slides were used to encourage problem-solving through clinical debate. They were then asked to respond to the same multiple-choice questions without clicker use and invited to provide opinions and engage in a discussion.

### II.1. *Statistical analysis*

The collected data were analyzed using SPSS Version 22 (IBM Corp. Released 2013. IBM SPSS Statistics for Windows, Version 22.0. Armonk, NY: IBM Corp). Frequency, means, factor analysis, the Friedman ranking test, and simple linear regression were used to analyze the data.

## III. Results

### III.1. *The psychometric characteristics of the questionnaire*

Psychometric characteristics were assessed using validity and reliability of the questionnaire.

### III.1.1. Questionnaire validity

#### III.1.1.1. Factor analysis

Factor analysis was performed (Table 1). The correlation matrix showed the appropriateness of the data for factor analysis. The Kaiser-Meyer-Olkin measure of sampling adequacy was 0.834 (more than 0.6). Bartlett's test of sphericity was significant (0.0001); thus, a factor analysis with principal component analysis was performed. Using the rotated component matrix and the extraction method with Varimax rotation and Kaiser normalization, three factors were extracted. The names of the factors were created on the basis of the meaning of the variables included in each factor. These three factors were 1) support interactive learning, 2) encourage thinking and problem-solving, and 3) self-assessment.

**Table 1**  
Factor Loadings of Questionnaire Items Regarding Clicker Use

No.	Statement	Component		
		1	2	3
Q8	I felt that my opinions have been taken into account	.915		
Q7	Using the clickers helped me to participate in problem-solving more openly	.868		
Q9	Helped in evaluating student understanding	.862		
Q3	Clickers helped me understand and comprehend the clinical problems	.859		
Q14	Helps prepare me for a future career	.840		
Q2	Clickers made the problem-solving more interesting	.836		
Q12	Improved critical thinking and helped build knowledge	.831		
Q10	It helped me in making clinical decisions	.802		
Q5	Immediate feedback from instructor helped my understanding	.794		
Q11	Has led to a better learning experience in this field	.790		

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No.	Statement	Component		
		1	2	3
Q4	Clickers encourage students to answer and solve problems	.644		
Q1	The use of clickers encourages thinking skills		.636	
Q13	Helped interaction and solving issues of scientific debate and confusion		.786	
Q15	Enhanced my ability to actively solve real-life problems		.476	
Q16	Distribution of class responses helped me be aware of my strengths and weaknesses			.924

### III.1.2. Reliability

Cronbach’s Alpha was 0.917. Table 2 shows Cronbach’s  $\alpha$  values, which were above 0.70 for the questionnaire items, indicating a good internal consistency. It ranged from 0.905 for “clickers made the problem-solving more interesting” to 0.932 for “distribution of class responses helps to know my strength and weakness.” Item-total correlation coefficients were positive and above 0.20 (Pearson’s  $r > 0.2$ ) for including the item.

**Table 2**

Reliability Analysis Based on the Corrected Item-total Correlation and Cronbach’s Alpha Coefficient if Item Deleted

No.	Impact Item	Corrected Item-Total Correlation	Cronbach’s Alpha if Item Deleted
1.	The use of clickers encouraged thinking skills	.533	.915
2.	Clickers made the problem-solving more interesting	.854	.905
3.	Clickers helped me understand and comprehend the clinical problems	.797	.906

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No.	Impact Item	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
4.	Clickers encourage students to answer and solve problems	.794	.909
5.	Immediate feedback from instructor helped me to understand	.816	.907
6.	Discussions with peers help me to better understand the course material	.803	.909
7.	Using the clickers helped me participate in problem-solving more openly	.811	.906
8.	I felt that my opinions have been taken into account	.859	.905
9.	Helped in evaluating student understanding	.745	.908
10.	It helped me in making clinical decisions	.732	.909
11.	Has led to a better learning experience in this field	.782	.908
12.	Improved critical thinking and helped build knowledge	.860	.906
13.	Helped interaction and solving issues of scientific debate and confusion	.749	.910
14.	Helps prepare me for a future career	.721	.909
15.	Enhanced my ability to actively solve problems in the real life	.030	.929
16.	Distribution of class responses helps me learn about my strengths and weaknesses	-.016	.932

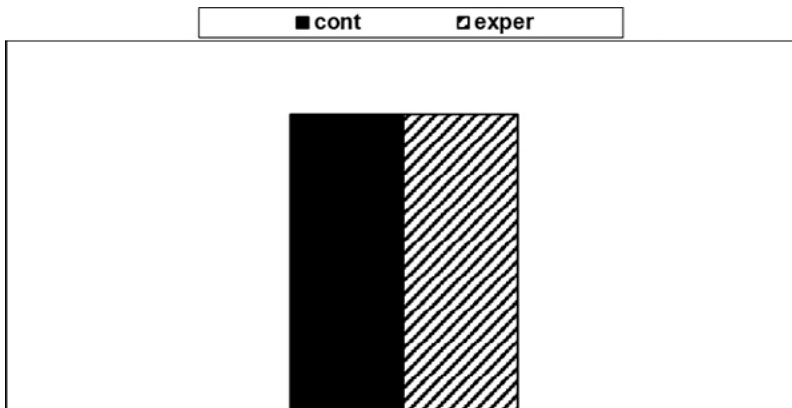
### III.2. Results of the pretest

A pretest (problem-solving without clickers) was conducted to assess whether there were statistically significant differences between experimental and control groups before clicker use. The researcher used the t-test to detect the significance of the differences between the average scores of the

experimental and control groups at the level  $p \leq 0.05$  in the pretest before clicker use was introduced (Table 3). Table 3 shows that there was no statistically significant difference between the mean scores of the experimental and control groups before clicker use. The mean scores of the experimental and control groups in the pretest are represented graphically in Figure 1.

**Table 3**  
Means, Standard Deviations, Value of T, Level of Significance, and Value of Impact Between the Means of the Experimental and Control Groups in the Pretest

Variable	Group	N	Mean	Std. Deviation	df	T	Sig. (2-tailed)	effect size
Questionnaires	Control	30	24.4511	2.3669	58	1.458	Not Significant	0.03
	Experimental	30	23.4364	2.9856				small



**Figure 1**  
Graphical Representation of the Pretest Mean Score of the Questionnaire before Clicker Use

### III.3. Results of the post-test

A t-test was conducted to test the validity of the following hypothesis:  
*There will be a statistically significant difference at the level of  $p \leq 0.05$*

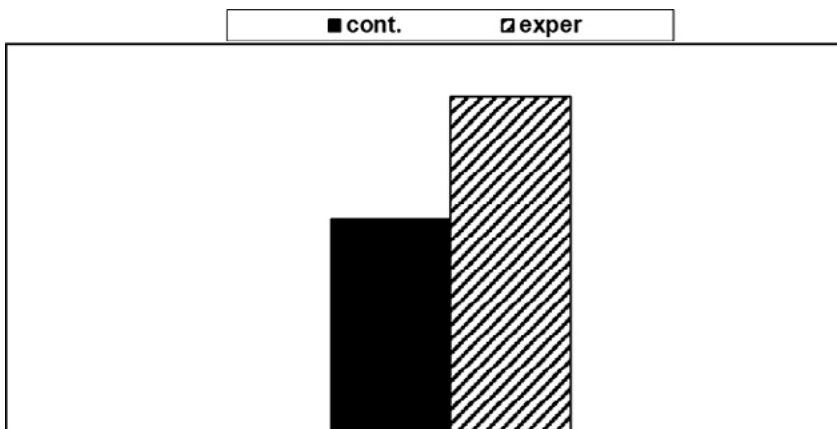


between the means of the control and experimental group in the post-test. The researcher used a t-test to detect differences between the mean scores of the experimental and control groups following the introduction of clicker use for the experimental group (Table 4). Table 4 shows that there was a statistically significant difference between the mean scores of the control and experimental groups following the introduction of clicker use in the experimental group. So, the size of the effect of the independent variable on the dependent variable was found to be strong. The mean scores for the experimental and control groups are represented graphically in Figure 2.

**Table 4**

Means, Standard Deviations, Value of T, Level of Significance, and Value of Impact Between the Means of the Experimental and Control Groups in the Post-test

Variable	Group	N	Mean	Std. Deviation	df	T	Sig. (2-tailed)	effect size
Questionnaires	Control	30	32.3871	1.0962	58	24.055	0.01	0.89
	Experimental	30	52.523	4.4521				



**Figure 2**

Graphical Representation of the Post-test Mean Score for the Experimental and Control Groups Following Introduction of Clicker Use in the Experimental Group

### III.4. Friedman ranking test

Using the Friedman ranking test, self-assessment was ranked by the experimental group as the most significant benefit, followed by encouraging thinking and problem-solving, and supporting interactive learning ( $p = 0.0001$ ) (Table 5).

When comparing different items among the experimental group; factor #1 (use of clickers encouraged thinking skills) was ranked first (10.46), whereas item #14 (helps prepare me for a future career) was ranked as the least significant advantage (Table 6).

**Table 5**  
Factors Ranked by Students' Responses

Variable	Mean Rank
Self-assessment	2.20
Encouraging thinking and problem-solving	2.12
Support interactive learning	1.68
N	117
Chi-Square	22.407
Df	2
Asymp. Sig.	.000

**Table 6**  
Different Factors as Ranked by the Respondents

No	Factor	Mean Rank
Q1	The use of clickers encouraged thinking skills	10.46
Q4	Clickers encouraged students to answer and solve problems	10.32
Q13	Helped interaction and solving issues of scientific debate and confusion	9.59
Q6	Discussions with peers help me to better understand the course material	9.52
Q15	Enhanced my ability to actively solve problems in the real life	9.14
Q11	Has led to a better learning experience in this field	8.54

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No	Factor	Mean Rank
Q12	Improved critical thinking and helped build knowledge	8.37
Q7	Using the clickers helped me participate in problem-solving more openly	8.36
Q8	I felt that my opinions have been taken into account	8.27
Q2	Clickers made the problem-solving more interesting	8.20
Q5	Immediate feedback from instructor helped me to understand	7.96
Q16	Distribution of class responses helps me learn about my strengths and weaknesses	8.77
Q9	Helped in evaluating student understanding	7.74
Q3	Clickers helped me understand and comprehend the clinical problems	7.07
Q10	It helped me in making clinical decisions	7.20
Q14	Helps prepare me for a future career	6.49

### III.5. Regression

A linear regression analysis was performed to test whether the support for interactive learning and self-assessment enhances thinking abilities and problem-solving significantly. The Pearson correlation indicated a direct positive relation and that any increase in teaching support would result in a 42.2% increase in thinking. The ANOVA was significant at  $p = .020$ . The regression equation was: encouraging, thinking, and problem-solving =  $2.643 + 0.33 * \text{support education}$  ( $Y = 3.06 + 0.34X$ ) with a significance level  $p = .000$ ,  $R^2 = .178$ ,  $F(1, 29) = 6.080$ ,  $p < .000$ . It was found that supporting education can significantly predict thinking abilities and problem-solving.

## IV. Discussion

Among educators and education policymakers there are two essential matters: teaching strategies and learning. An influential educational tool for the young generation is technology-aided teaching. Both clickers and problem-solving strategies are beneficial to the process of recalling and

remembering, and thus information retention, real-world problem-solving, and decision-making. Using actual or practice-based cases allows the application of knowledge and skills development. It has been reported that real-world simulation is an effective method in the healthcare field.<sup>11</sup>

This investigation revealed that using clickers strongly assisted in thinking skills and problem-solving and was ranked first with the highest mean. Cook and Calkins<sup>11</sup> found that the use of clickers promotes high-order questioning on Bloom's taxonomy, depending on whether the question is designed around analyzing, evaluating, creating, or just recall and remembering.

High order skills and metacognition are reported when clickers are combined with other teaching strategies.<sup>12,13</sup> Morales attributed this to problem-solving learning with the help of a dynamic, relaxing, and engaging atmosphere created by the use of clickers. Moreover, it has been shown that incorporating clickers in any teaching strategy appears to have a positive effect.<sup>14</sup>

In agreement with others,<sup>15,16</sup> this study found that learning was more interesting and thus engaging. Clickers also helped in problem-solving, possibly through stimulation of the students, interaction, and discussion. Furthermore, anonymity allows learning and comprehension of the problem through trial and error. It has been shown that anonymity affects group interaction and learners' participation. When anonymous, learners feel safe to inquire and respond; thus Clickers de-individualizes and reduces social barriers and behavioral restrictions. Students made more comments and

<sup>11</sup> Rifka Cook and Susanna Calkins, "More Than Recall and Opinion: Using "Clickers" to Promote Complex Thinking," *Journal on Excellence in College Teaching* 24, no. 2 (2019): 51–76.

<sup>12</sup> Melanie Brady, Helena Seli, and Jane Rosenthal, "'Clickers' and Metacognition: A Quasi-Experimental Comparative Study about Metacognitive Self-Regulation and Use of Electronic Feedback Devices," *Computers & Education* 65 (2013): 56–63.

<sup>13</sup> Lucia Morales, "Can the Use of Clickers or Continuous Assessment Motivate Critical Thinking? A Case Study Based on Corporate Finance Students," *Higher Learning Research Communications* 1, no. 1 (2011): 33.

<sup>14</sup> Jae Hoon Han and Adam Finkelstein, "Understanding the Effects of Professors' Pedagogical Development with Clicker Assessment and Feedback Technologies and the Impact on Students' Engagement and Learning in Higher Education," *Computers & Education* 65 (2013): 64–76.

<sup>15</sup> Cui Liu et al., "The Effects of Clickers with Different Teaching Strategies," *Journal of Educational Computing Research* 55, no. 5 (2017): 603–628.

<sup>16</sup> Han and Finkelstein, "Understanding the Effects"; Millor et al., "Use of Remote Response Devices"; Buil, Catalán, and Martínez, "Do Clickers Enhance Learning?"; Stevens et al., "A Comparative Study"; and Liu et al., "The Effects of Clickers."

practiced critical thinking more than when they are identifiable.<sup>17, 18</sup> Encouraging students to participate within the context of the clicker-created atmosphere facilitated problem-solving, most likely due to the immediate feedback and self-reflection among students, thus assisting in preparing them for future clinical situations.<sup>19</sup> In addition, this could assist them in how to find solutions, organize information, and build knowledge.

The results of this investigation showed that, as an instructional method, clickers rely on questioning and peer discussion, thus stimulating the latter and resulting in scientific debates that help build communication skills with teachers and colleagues.<sup>20</sup> However, questions should be designed to encourage peer discussion that will help them arrive at the correct answers and improve understanding.<sup>21, 22, 23</sup> Communication is an essential part of the healthcare profession when dealing with patients, particularly those with serious diseases, as well as in interprofessional collaboration. Communication in healthcare is a vital issue in patient safety and outcomes.<sup>24</sup>

As reported in the literature, the results of this study indicate that immediate feedback was a significant part of using clickers.<sup>25</sup> It has been

<sup>17</sup> Rifka Cook and Susanna Calkins, "More Than Recall and Opinion: Using "Clickers" to Promote Complex Thinking," *Journal on Excellence in College Teaching* 24, no. 2 (2019): 51–76.

<sup>18</sup> Leonard M. Jessup, Terry Connolly, and Jolene Galegher, "The Effects of Anonymity on GDSS Group Process with an Idea-Generating Task," *MIS Quarterly* 14, no. 3 (1990): 313–21. doi:10.2307/248893.

<sup>19</sup> Levesque, "Using Clickers to Facilitate Development."

<sup>20</sup> Morales, "Can the Use of Clickers"; Nancy Meedzan and Kelly L. Fisher, "Clickers in Nursing Education: An Active Learning Tool in the Classroom," *Online Journal of Nursing Informatics (OJNI)* 13, no. 2 (2019): 1–19; and Wentao Chen, Jinyu Zhang, and Zhonggen Yu, "Advantages and Disadvantages of Clicker Use in Education," *International Journal of Information and Communication Technology Education* 13, no. 1 (2017): 61–71.

<sup>21</sup> Wentao Chen, Jinyu Zhang, and Zhonggen Yu, "Advantages and Disadvantages."

<sup>22</sup> Michelle K. Smith et al., "Why Peer Discussion Improves Student Performance on in-Class Concept Questions," *Science* 323, no. 5910 (2009): 122–124.

<sup>23</sup> Michelle K. Smith et al., "Using Peer Discussion Facilitated by Clicker Questions in an Informal Education Setting: Enhancing Farmer Learning of Science," *PLoS ONE* 7, no. 10 (2012): e47564.

<sup>24</sup> Janet Wagner, Beth Liston, and Jackie Miller, "Developing Interprofessional Communication Skills," *Teaching and Learning in Nursing* 6, no. 3 (2011): 97–101; and Cynthia Foronda, Brent MacWilliams, and Erin McArthur, "Interprofessional Communication in Healthcare: An Integrative Review," *Nurse Education in Practice* 19 (2016): 36–40.

<sup>25</sup> Melanie Brady, Helena Seli, and Jane Rosenthal, "'Clickers' and Metacognition"; Meedzan and Fisher, "Clickers in Nursing Education"; and Michael E. Lantz and Angela Stawiski, "Effectiveness of Clickers: Effect of Feedback and the Timing of Questions on Learning," *Computers in Human Behavior* 31 (2014): 280–286.

reported that feedback is essential for continuous learning and improvement;<sup>26</sup> it requires skills to deliver and is essential to the quality of learning.<sup>27</sup> Using clickers can overcome students' fears of being evaluated or judged by teachers or peers. Their use assists in delivering effective and immediate feedback along with a positive learning experience. Clickers can serve as a formative type of assessment to show areas of strength and weakness among students. Regarding lectures, learning may serve as formative feedback to change the course or teaching/evaluation strategy.

The results of this investigation demonstrate that classroom response systems had a positive impact on self-assessment through continuous appraisal of areas of strength and weakness, since students ranked it as the most significant advantage. Self-assessment is defined as a formative assessment in which the learner can assist their learning and the nature of work, and recognize and appraise the quality and shortcomings of their own learning.<sup>28,29</sup> In enabling the learners to evaluate their own degree and quality of learning, confidence, self-regulation, motivation, and independence are reinforced.<sup>26-30</sup> This student-centered strategy may improve in-depth learning through inductive teaching and inspire students to build their own knowledge base. If students are trained to use it as a self-assessment rather than self-grading, it will be a valuable tool.<sup>31,32</sup>

<sup>26</sup> Rachel Jug, Xiaoyin "Sara" Jiang, and Sarah M. Bean, "Giving and Receiving Effective Feedback: A Review Article and How-to Guide," *Archives of Pathology & Laboratory Medicine* 143, no. 2 (2019): 244–250.

<sup>27</sup> Md. Mamoon Al-Bashir, Md. Rezaul Kabir, and Ismat Rahman, "The Value and Effectiveness of Feedback in Improving Students' Learning and Professionalizing Teaching in Higher Education," *Journal of Education and Practice* 7, no. 16 (2016): 38–41.

<sup>28</sup> Heidi Andrade and Ying Du, "Student Responses to Criteria-Referenced Self-Assessment," *Assessment & Evaluation in Higher Education* 32, no. 2 (2007): 159–181, doi:10.1080/02602930600801928.

<sup>29</sup> Abdul Muth'im, "Does Student Self-Assessment Assess as Valid and Reliable as Teacher Assessment?" *Arab World English Journal* 7, no. 1 (2016): 123–139, doi:10.24093/awej/vol7no1.9.

<sup>30</sup> Xiaohua He and Anne Canty, "A Comparison of the Efficacy of Test-Driven Learning Versus Self-Assessment Learning," *Journal of Chiropractic Education* 27, no. 2 (2013): 110–115, doi:10.7899/jce-13-6.

<sup>31</sup> Rachel Jug, Xiaoyin "Sara" Jiang, and Sarah M. Bean, "Giving and Receiving Effective Feedback: A Review Article and How-to Guide," *Archives of Pathology & Laboratory Medicine* 143, no. 2 (2019): 244–250.

<sup>32</sup> Md. Mamoon Al-Bashir, Md. Rezaul Kabir, and Ismat Rahman, "The Value and Effectiveness of Feedback in Improving Students' Learning and Professionalizing Teaching in Higher Education," *Journal of Education and Practice* 7, no. 16 (2016): 38–41.

As reported in the literature, our results indicated that classroom response systems (clickers), may increase students' abilities to solve problems and think, thus better preparing them for their future careers. This method of learning sharpens students' skills and increases their confidence to professionally argue and debate within a scientific context, helps students and educators assess points of strength and weakness both among students and in the course, and deepens the understanding and application of knowledge rather than operating at the lower levels of Bloom's taxonomy.

Although this study provided evidence about the role of classroom response systems in learning, the small sample of students may limit a concrete recommendation. On the other hand, this study outlined several effects of clickers: essentially the positive effect on self-assessment and the boosting of learners' thinking and analysis. In addition, this study provides a direction for future research. Further analysis to investigate and relate this strategy to, for example, other teaching strategies, would contribute to cognitive learning styles and self-efficacy, and should prove to be worthwhile.

## V. Conclusion

The result of this investigation on using clickers with problem-solving strategies was a positive learning experience, particularly in terms of developing critical thinking, peer discussion, and self-assessment. It can be concluded that aiding problem-solving with the use of clickers can improve students' learning and skills. Certain limitations of the findings within this study need to be acknowledged. First, it was carried out on a small sample. Second, because of a lack of accessibility and student time convenience, a qualitative study was not undertaken. A potential future research direction could also consider using different strategies and different clinical situations and questioning or comparing these. Qualitative studies may further the understanding of student perspectives and the influences of clickers on learners. Limitations aside, the findings may be of value to educators and researchers.

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# **Investigating the effect of clicker use on problem-solving among adult learners: A cross-sectional survey**

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